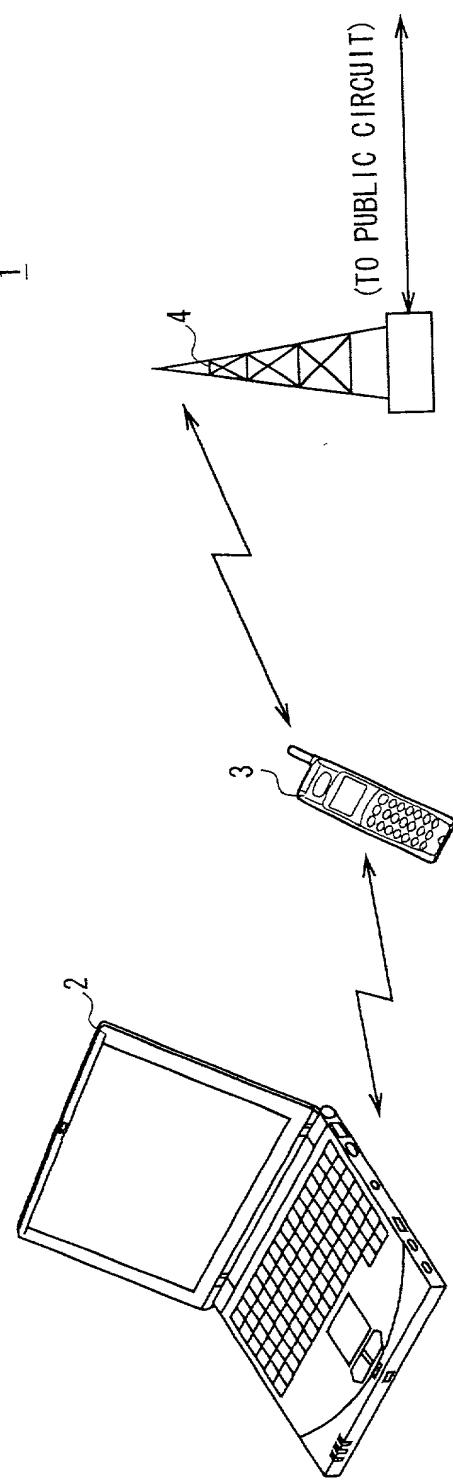


FIG. 1



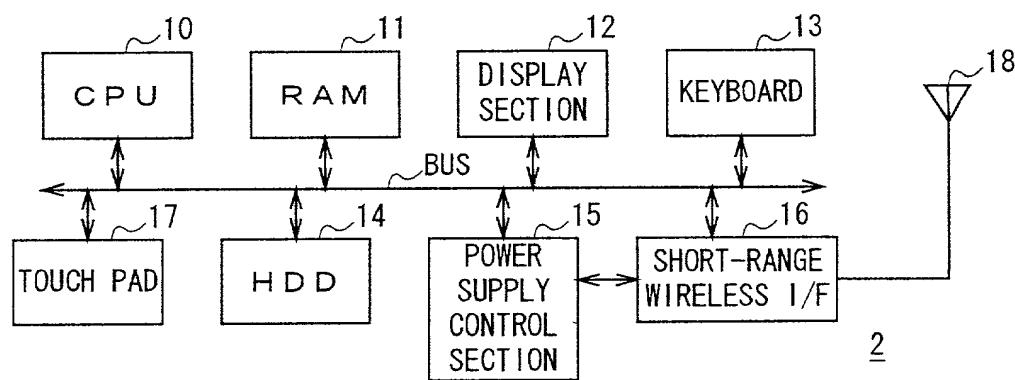


FIG. 2

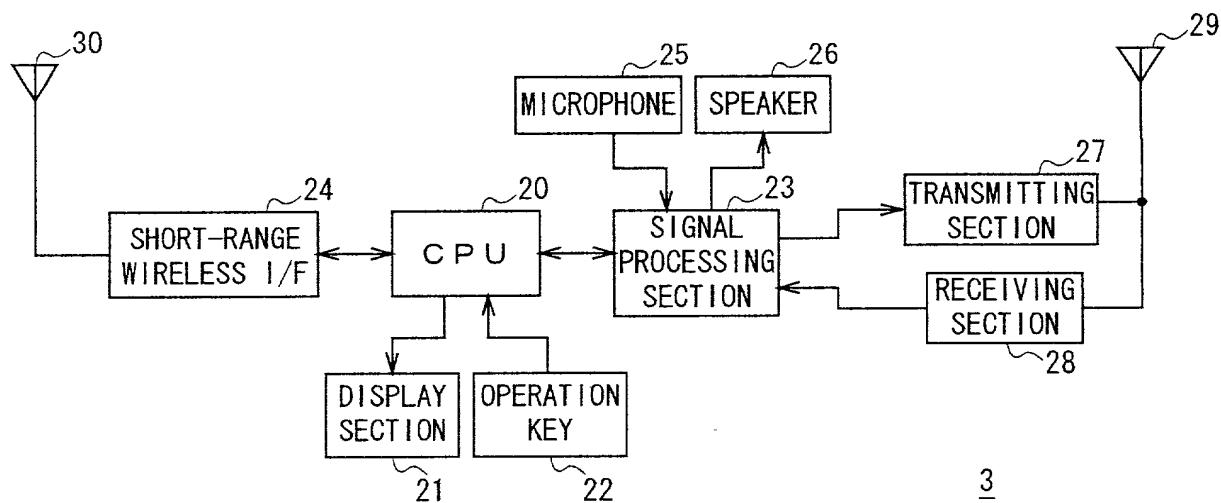


FIG. 3

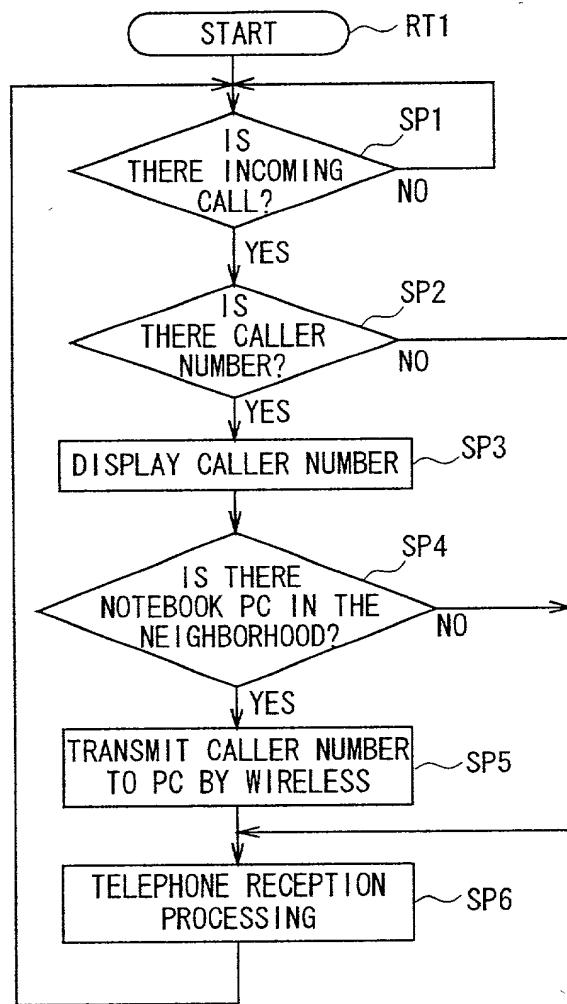


FIG. 4

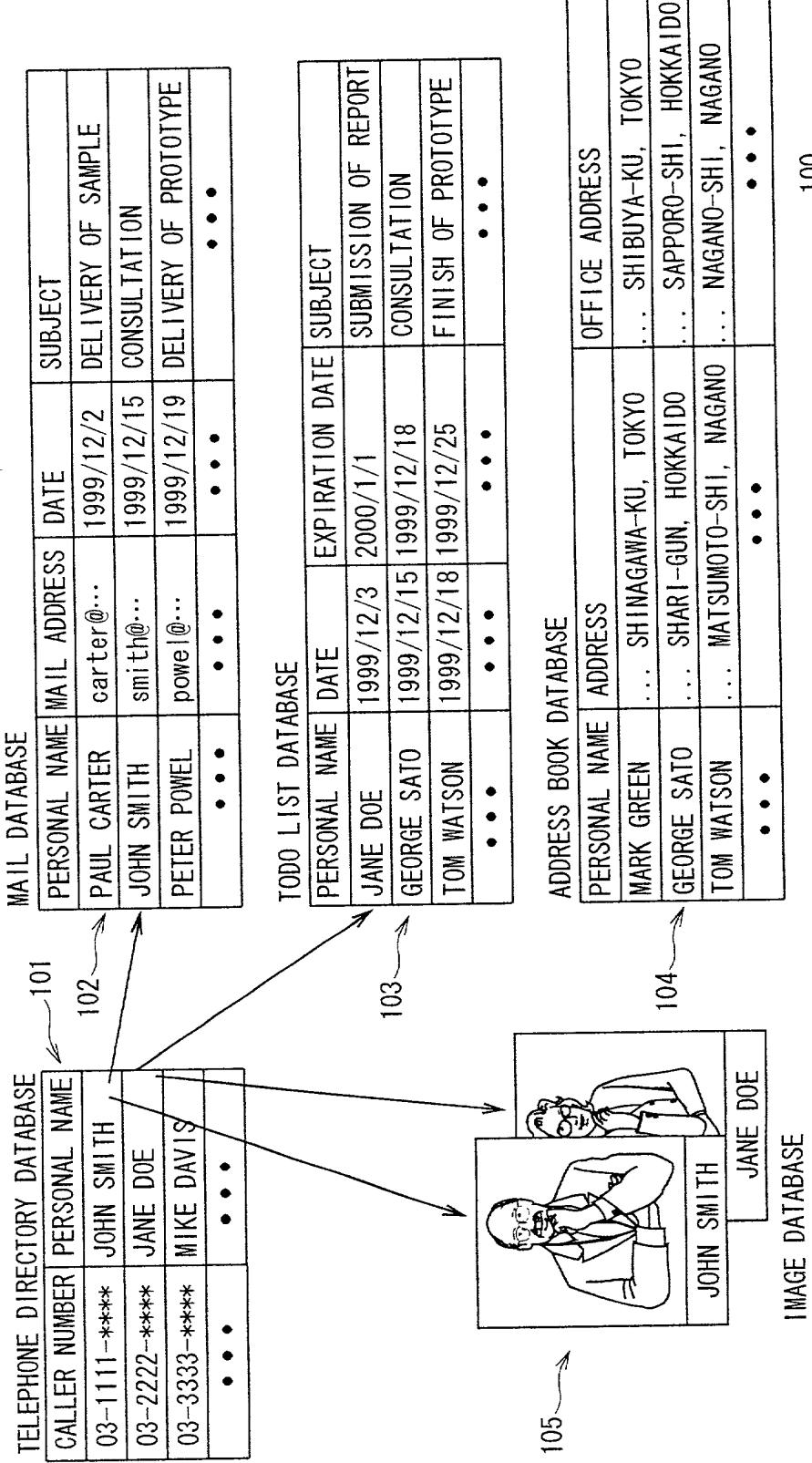


FIG. 5

100

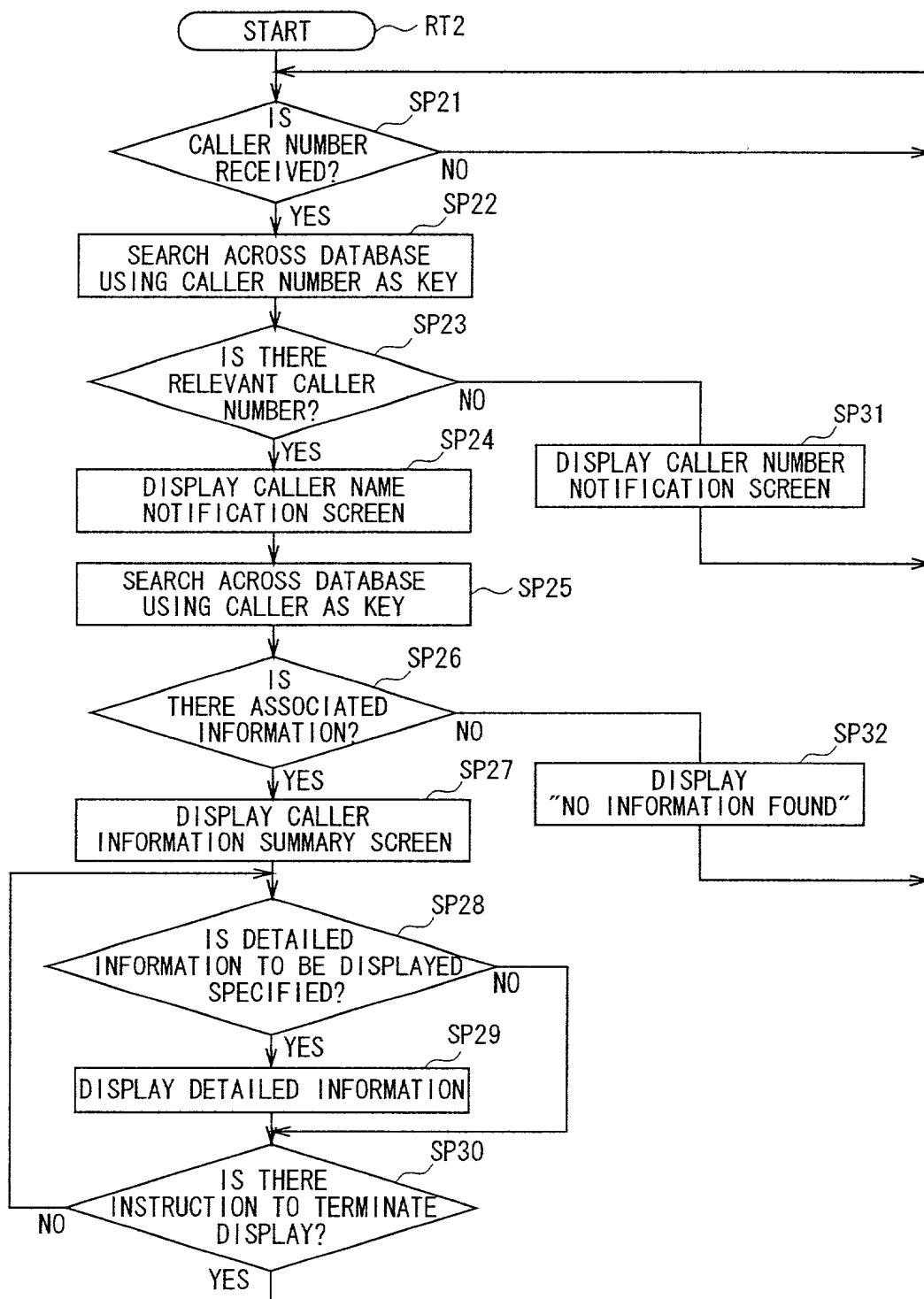


FIG. 6

CALL FROM 03-****-****

110

FIG. 7

03-****-****
CALL FROM JOHN SMITH

111

FIG. 8

INFORMATION ON JOHN SMITH
· IMAGE PRESENT
· MAIL: DEC. 15. 1999 CONSULTATION
· MAIL: DEC. 24. 1999
· TODO: JAN. 20. 2000 SUBMISSION OF MANAGEMENT REPORT

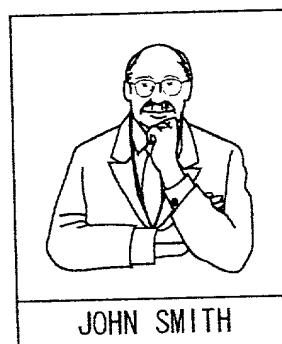
DISPLAY
TERMINATION

112A

112B

112

FIG. 9



DATE: DEC. 15. 1999
FROM: JOHN SMITH
TO: PETER POWEL
SUBJECT: DELIVERY OF SAMPLE
TEXT:
THANK YOU FOR YOUR CONTINUED
PATRONAGE ...

113

FIG. 10